

# MICHAEL R. ARCIOLA III

---

501 East Oltorf Street, Austin, Texas 78704 • Tel: (954) 621-5621 • E-mail: mra33@live.com

## EDUCATION

---

**Florida State University**, Tallahassee, Florida  
B.S in Computer Science & B.S in Business

## PROFESSIONAL EXPERIENCE

---

**Google**, Austin, Texas **August 2019 - Current**

Customer Engineer

Aided in the architecture and migration of over 100 different Google Cloud customers ranging from startups to enterprise clients including Twitter.

- Aided in 7 figures spend growth through startups and small businesses moving to the cloud
- Mentored and spoke at events and meetups regarding architecture and best practices
- Authored, and helped author, official Google blog tutorials and printed exam study guides
- Worked cross-functionally with developer relations, sales, support, and product development

**Google**, Austin, Texas **July 2018 – August 2019**

Cloud Technical Resident

Completed the Google Cloud Technical Residency program. An engineering program within Google Cloud to develop the future Google cloud engineers.

- Completed 3-month training bootcamp covering Google cloud architecture and engineering practices
- Completed Solutions Engineering rotation working on infrastructure with the top 5% of customers
- Completed Strategic Cloud Engineering rotation where I helped migrate parts of Twitter to GCP
- Completed Technical Account Manager rotation where I advised the top 1% of customers on GCP

**Booz Allen Hamilton**, Tampa, FL **June 2017 – August 2017**

Product Manager Intern

Delivered a working war gaming virtual reality simulation prototype for the U.S. Special Forces to prepare, analyze, and defend against enemy tactical drone swarms.

- Met with stakeholders and leadership to prioritize product requirements, goals, timelines, and budgets
- Led a team of 7 interns to completion of product as the liaison to senior leadership and stakeholders
- Aided in the design and development of simulation from initial concept to final product

**SpaceX**, Los Angeles, CA **June 2016 – August 2016**

Software Engineering Intern

Developed different user functions within Unreal Engine using C++ to manipulate user viewpoints and actions within SpaceX's virtual reality design system for the Crew Dragon Spacecraft in SpaceX's Virtual Reality Lab.

- Developed library to manipulate user's location within Spacecraft using HTC Vive's user controllers
- Developed modules to edit, move, and remove design elements within Spacecraft during design reviews
- Created an "astronaut" viewpoint to simulate the view of Spacecraft as an

**Google**, Tallahassee, FL **July 2015 – June 2016**

Brand Ambassador

First Google student brand ambassador for Florida State University.

- Awarded for the largest 'HangOutreach' event with over 200 students in attendance.
- Awarded for the most creative and impactful 'Android Launch' event out of over 100 ambassadors.

**Viacom – MTV & Nickelodeon**, New York, NY

**May 2015 – August 2015**

Software Engineering Intern

Helped extend the internal intranet within Viacom based on SharePoint 2013. Developed application for scheduling meetings as well as sales calls across multiple time zones simultaneously.

- Designed and developed launch/sign-up pages for Nickelodeon Kids Sports Choice Awards
- Redesigned and developed the MTV press website

**Southern Cigar Co**, Tallahassee, FL

**May 2015 – Present**

Co-Founder

Built subscription box service company from initial concept out of my apartment in college. Created business plan, marketing, and product design & development that is now responsible for our hundreds of customers in over 25 different countries.

- Developed business processes that increased our throughput when shipping over 3000 cigars a month
- Designed iconic product that has set the benchmark for product pricing and packaging within its niche
- Managed marketing that has led us to tens of thousands of visitors to our website every month

**PROGRAMMING LANGUAGES & SYSTEMS**

---

C++ | Python | Java | HTML | CSS | JavaScript | PHP | MySQL | Git | Linux | Windows | Mac | Photoshop

**LEADERSHIP AND ACHIEVEMENTS**

---

**FSU Dean's List Recipient** – Achievement given to top academic achievers at FSU with a GPA of 3.8+

**TEDxFSU Speaker Nominee** – Nominated to present at annual TEDxFSU speaker series

**Florida Bright Futures Scholar** – Scholarship award given to high academic achievers within the state

**FSU Collegiate Programming Team** – Member of FSU's collegiate programming team of 4 students

**HackFSU Organizer** – Two-time organizer for annual HackFSU hackathon, with 500+ students